



ELBEE SECURITIES PVT.LTD.
 19, R. N. MUKHERJEE ROAD,
 2nd FLOOR, EASTERN BUILDING,
 KOLKATA :700001.
 T: +91 33 2243 0710
 F: +91 33 2242 0959
 Email: info@elbeesecurities.com

Escalation Matrix for Grievance Rederessal

Details of Designation	Contact Person Name	Address where the physical address location	Contact No	Email ID	Working hours when the complainant can call
Customer Care	Sunita Agarwal	19, R. N. Mukherjee Road, 2nd Floor, Eastern Building, Kolkata - 700001	033 - 22430710	elbeesec1@rediffmail.com	9 am to 6 pm
Head of Customer Care	Rashmi Agarwal	19, R. N. Mukherjee Road, 2nd Floor, Eastern Building, Kolkata - 700001	033 - 22623066	elbeesec1@yahoo.com	9 am to 6 pm
Compliance Officer	Manish Agarwal	19, R. N. Mukherjee Road, 2nd Floor, Eastern Building, Kolkata - 700001	9830057026	manishelbee@yahoo.com manish@elbeesecurities.com	9 am to 6 pm
CEO	Manoj Kumar Agarwal	19, R. N. Mukherjee Road, 2nd Floor, Eastern Building, Kolkata - 700001	9830037526	manoj@elbeesecurities.com	9 am to 6 pm
Principal Officer (Research Analyst)	Sharwan Sharma	19, R. N. Mukherjee Road, 2nd Floor, Eastern Building, Kolkata - 700001	7439504764	research@elbeesecurities.com	9 am to 6 pm